

MNGO for Homeless



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According to an estimate there are nearly one hundred thousand homeless in Delhi. It is a huge number to manage. Fortunately, Delhi has a wide range of government schemes and institutions (including Municipal bodies), civil society organizations, philanthropists and faith based groups engaged in serving various sections of homeless population. We propose to create a synergy among already available facilities and make efforts to fill in the gaps.

Aims and Objectives:

- To provide basic health and life support services to homeless
- To provide entitlements of government schemes
- To restore and protect dignity, hope and self esteem
- To develop livelihood skills, provide vocational trainings and main streaming of homeless
- To evolve an image of Delhi as a 'Caring City'

We propose a convergence approach of various services provided by the government departments including the departments of municipal bodies and NGOs. We shall facilitate the role of Samjick Savidha Sangam to work as a catalyst in evolving coordination among various agencies. It will develop a structure of District Resource Centres for Homeless with a Mother NGO for overall planning, capacity building and monitoring.

We propose to do the following as a Mother NGO:

1. Strategic planning and identification of NGOs to setup Resource Centres for the Homeless
2. Capacity building of Resource NGOs and their staff for developing services for homeless
3. Setting up quality standards and process controls for entire service delivery system
4. Helping the Resource Centres for Homeless in community organization and developing self help groups
5. To carryout advocacy, dialogue and sensitization activities to catalyze support from the general community, press, students etc. towards the homeless.
6. Organizing dialogue with the experts, academicians, civil society activists and the government officials for continuous improvement of policies and services for the homeless
7. Evolving partnership with institutions for delivery of special services for homeless such as mental health, drug de-addiction etc.
8. Promoting research activities pertaining to homelessness and sharing knowledge and experience. Learning with global best practices will also be an important agenda.
9. Coordination of integrated mobile health services, Health Information System and health awareness programme for the homeless
10. Organizing *Jansunvais* and social audits
11. Supportive supervision, monitoring and evaluation
12. Facilitating resource mobilization

One of the main agenda of MNGO will be to carryout survey for identifying the homeless.

Identification of Homeless: Survey for Homeless

Identification is crucial for providing entitlements and organizing services for homeless community. The survey of homeless will be different from the survey that was conducted for the 'with home' community. The homeless are available mainly at night and don't have a fixed place. Approaching them later (after few months) for verification and distribution of cards will be operationally difficult or impossible.

- As per an estimate the total number of homeless in city would be from 90,000 to 1 lakh
- Survey must be carried out during night time.
- Each surveyed person has to be photographed.
- The biometry should be performed at the time of survey
- The homeless people could be given Provisional Photo Cards based on survey
- Survey should be carried out with concurrent basic service delivery to the homeless
- The DRC/GRS - SSK for homeless will work as service delivery organization and peripheral survey unit. They will be responsible for collecting data.
- The mother NGO will work as Central Coordination Unit and will provide planning and technical support, supervision and carryout data entry

Services for Homeless:

The services for homeless must be appropriate, comprehensive and compassionate. We propose a modular framework for an efficient implementation.

- Module 1: Health and Samajik Suvidha Services for Homeless
- Module 2: Night Shelters and Setting up the Soup Kitchens cum Guest House model
- Module 3: Homes for Street Children
- Module 4: Rehabilitation of Beggars, reformation of Seva Kuteer, Identification of laborers who are wrongly identified as beggars,
- Module 5: Reform of Asha Kiran and Services for Mentally Ill Homeless
- Module 6: Policy and Operational Research Support

